


o o o o

FEATURE

**MOBILE
TEAMS
RESPONSE**



o o o o



Crisis Mobile Teams and successful collaborations

Wendy Philpot, MAPC, LAC

Director of Crisis and Trauma Healing Services

Objectives

- Overview of Mobile Crisis Teams
- Goals of service Outcomes
- Understanding of collaborations and system scope



EMPACT-SPC

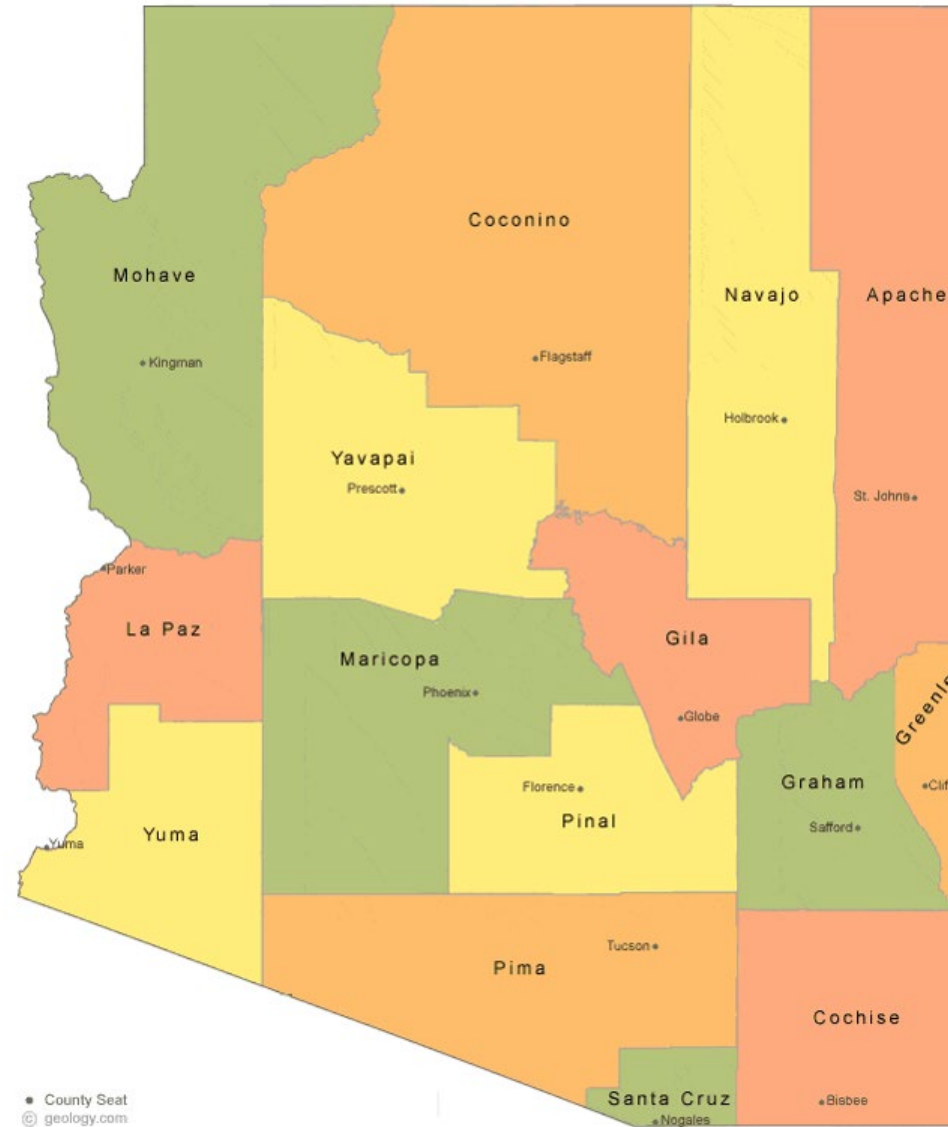
- Emergency Mobile Pediatric Adolescent Crisis Team
- Suicide Prevention Center
- Founded in 1987
- EMPACT is the only organization in the State of Arizona to have a 24-hour hotline and mobile crisis teams, accredited by the American Association of Suicidology.

EMPACT

Mobile Crisis Services

- Dispatched by County Crisis Line Contracted Provider
- 19 EMPACT Teams but 32 overall teams for the community
 - A team consists of a master level and bachelor level or equivalent clinicians, experienced and specially trained in crisis intervention.
 - A mobile crisis team provides assistance, support, and resources to clients and those who care about them in a time of need.
 - Responds to 900-1100 Calls per month (1600-2200 system wide)
- Goal is to de-escalate, stabilize in the community using natural supports, alleviate ongoing crisis.

- 9224 Square Miles
- Makes up more than ½ of Arizona's Population
- In 2020, estimated 4,568,420 residents
- **Nation's 4th Largest County**



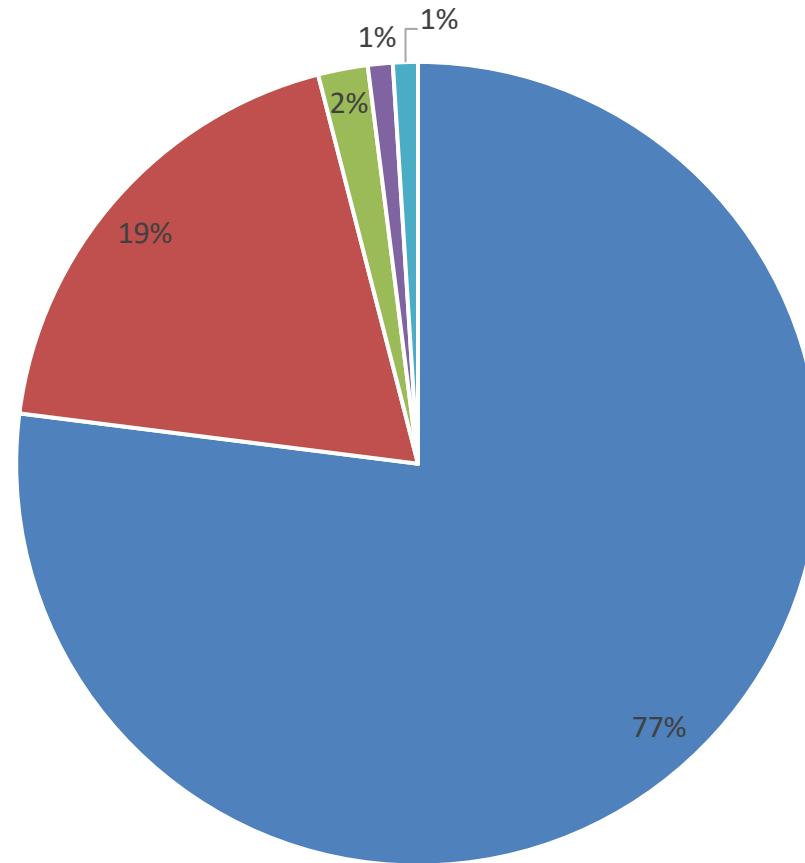
ADVERTISEMENT

Communication

- Team carries a cellphone, Laptop, and a “Radio” for dispatch communication
- Crisis Line deems mobile team needed
 - “radio” (dispatch, on scene, location change, off scene)
 - GPS Coordinates
 - Dispatch auto-feed
 - Staffing
 - EHR
 - Safety checks by radio every hour

Outcome measures

- On scene, Location Change, Off scene
- Response time
- Start and end of Intervention
- Community Stabilization, HLOC, Detox, Shelter, medical.
- Response time to Law Enforcement
- # of times Mobile Team contacted PD for support



■ Community Stabilized ■ Psychiatric ■ Petition ■ Medical ■ Detox

Police are a priority Customer

- Anytime Police request a Mobile Team, we respond.
- Responding to a Police request in 30 minutes.
- Mobile Team coordinates with Police and then releases them from the scene.
- PD requests mobile team support approximately 400+ times monthly
- Mobile teams only seek Law enforcement support about 60 times per month **system wide.**

What makes a successful system?

- Communication and Collaboration amongst all entities is essential to provide the best, safest, and least restricted service to the community.

Mobile Crisis Teams and dispatch communication

THANK YOU!!!!

ANY QUESTIONS?

Join Us LIVE to Learn and Grow Together



"The Mobile Teams Response"

July 28, 2022, Noon EST



Wayne Lindstrom, PhD,
Vice President of
Consulting and Business
Development and **Host**



Wendy Philpot, Director of
Crisis and Trauma Healing
Services at La Frontera
Arizona - Empact SPC,
and **Featured Presenter**

Sign Up for Reminders, Access the Zoom Link, and More
riinternational.com/hopecentral